

EAST MEMPHIS PET HOSPITAL & RESORT

Pet Owner Agreement

By submitting the information contained in this Pet Owner Agreement (this "Agreement"), I am requesting that East Memphis Pet Hospital and East Memphis Pet Resort (and any name under which it business, the "Pet Resort") accept my pet or pets into "Doggie Daycare" or provide certain other services offered by the Pet Resort. I understand that the Pet Resort is entitled to rely on the information and my agreement contained here.

I hereby certify to the Pet Resort that each of the following is true as of the date hereof and will be true at any time I bring any pet to the Pet Resort:

- My pet is in good health and has not been ill with any communicable disease within the last 30 days. I will promptly notify the Pet Resort of any communicable disease that my pet contracts in the future.
- My pet has not harmed or shown aggression/threatening behavior towards any person or any other dog at any time in the past. I will promptly notify the Pet Resort of any such aggression/threatening behavior by my pet in the future.

In addition, I acknowledge and agree that:

- **Photo/Social Media Release.** We would love to share your pet(s)' photos while playing in daycare or boarding on Facebook, Instagram or Our Website. I authorize photographs of my pet(s) be posted on the Pet Resort social media sites.
- Any problem that may develop with my pet will be treated as deemed best and appropriate in the reasonable judgment of the staff of the Pet Resort. I, as the owner of my pet, will be notified of any such problem, but as long as reasonable care and precautions were followed by staff, I understand that I will be financially responsible for the expenses involved in remedying any such problem.
- Pets are admitted to the Doggie Daycare and any other Pet Resort programs in the sole discretion of the Pet Resort. Any pet can be dismissed from the Doggie Daycare or any other Pet Resort program at any time in the sole discretion of the Pet Resort, but I can request readmission at any time if I believe any issues or concerns identified by the Pet Resort, if applicable, have been remedied.
- I am solely responsible for any harm or damage caused by my Pet while it is attending Doggie Daycare or otherwise in custody of the Pet Resort, and I hereby release the Pet Resort its member, partners, owners, officers, employees, agents and affiliates from and with respect to any and all liability, claims, causes of action, arising out of or related to any injury, disability, death, or other loss or damage to person, animal or property, except to the extent arising from the gross negligence or willful misconduct of the Pet Resort, to the fullest extent permitted by law.

Owner Name (Print)

Owner Signature

Date